



## GLOBAL LAB GROWN DIAMONDS BUSINESS POLICY

### VOLUME DISCOUNTS

KIRA follows a Fixed Price Policy

Volume discounts apply on single invoice values as per below slabs:

**APPLICABLE FROM  
1<sup>ST</sup> NOVEMBER, 2025**

INVOICE AMOUNT (IN USD)	DISCOUNT %	ADDITIONAL OPD %*
*500 - 999	0%	0%
1000 – 4,999	0%	+ 4%
5,000 - 9,999	1%	+ 4%
10,000 - 24,999	2%	+ 4%
25,000 – 49,999	3%	+ 4%
50,000 - 99,999	4%	+ 4%
100,000 – 199,999	5%	+ 4%
200,000 – 299,999	6%	+ 4%
300,000 & Above	7%	+ 4%

### Online Purchase Discount (OPD)

An additional 4% discount applies to online purchases via <https://diamonds.kiradial.com/KOnline/> :

- Must use the customer's assigned ID directly. Not applicable via assistance of KIRA sales representatives.
- Valid for blind (unseen) diamond purchases made directly via the Kira Inventory Portal / App.

### Payment

- Payment Terms - COD
- Payments must be made from the invoiced company account; all bank charges to be borne by the customer.

### Shipping & Handling (S&H)

\*Minimum invoice value USD \$500.

\*Fixed handling fee will be charged on invoices between USD \$500-\$999 :

India - USD \$15 , Hong Kong - USD \$20, North America - USD \$35.

From India:

- Free shipping via Malca Amit to Antwerp, Bangkok, Dubai, Hong Kong, Los Angeles, New York, Tokyo for purchases above USD 15,000. (additional Tarrifs maybe applicable)
- Purchases below USD 15,000 – S&H, bank, and courier charges borne by customer.
- Other destinations or couriers – extra charges applicable.

From USA:

- Free shipping within USA for purchases above USD 5,000; international above USD 15,000.

For other courier services and destinations, extra charges will be applicable.

### Cancellations & Returns

- No cancellations after online confirmation. Goods are non-returnable.

### General Terms

- Brokers must handle the full transaction process in brokered deals.
- No brokerage on inventory outside India.
- All transactions are subject to internal verification and compliance.

**Disclaimer - Under the revised policy, we have reduced our prices to improve overall value for our customers.**

*\*Policy is subject to change without Prior Notice; All rights are reserved.*

Mumbai | Surat | New York | Hong Kong

[www.kiradial.com](http://www.kiradial.com)